Crisis Management & Human Behavior (STRCTR-138)

Length 8 hours (1 day)

<u>Scope</u>

This course is intended to meet the Crisis Management & Human Behavior training requirements of Sections A-V/2 paragraph 3 of the STCW Code for Passenger Ships Other Than Ro-Ro Passenger Ships; AND the Passenger Safety, Cargo Safety and Hull Integrity training requirements of Sections A-V/2 paragraph 4 of the STCW Code for Ro-Ro Passenger Ships.

Objective

Each student who successfully completes this course will be knowledgeable of and have proficiency in Crisis Management and Human Behavior and; Passenger Safety, Cargo Safety and Hull Integrity. The course will provide trainees with techniques and protocols for maximizing passenger and crew safety, preventing pollution and caring for material items, including the ship, in emergency conditions. Training will be generic and should be supplemented with shipboard training to ensure "ship unique" policies/procedures are trained. The course meets the criteria for satisfaction of training requirements enumerated in Standards of Training Certification and Watchkeeping Sections A-V/2 for competencies in Crisis Management and Human Behavior, including:

- Organizing shipboard emergency procedures
- Optimizing use of resources
- Controlling response to emergencies
- Controlling passengers and other personnel during emergency situations
- Establishing and maintaining effective communications

AND: Passenger Safety, Cargo Safety and Hull Integrity training, including:

- Loading and embarkation procedures
- Carriage of dangerous goods
- Securing cargoes
- Stability, Trim and Stress
- Opening, closing and securing hull openings
- Ro-Ro deck atmosphere

This Course is USCG Approved & STCW Compliant. The certificate will state:

"This course is hereby recognized as a Coast Guard Approved Training Course as outlined in Subpart D of Part 10, Title 46, Code of Federal Regulations. Any applicant who has successfully completed our *Crisis Management* & *Human Behavior (STRCTR-138)* course will satisfy the Crisis Management & Human Behavior training requirements of 46 CFR 11.1105(a)(1)(iii); AND, Table A-V/2 and Paragraph 3 of Section AV/2; AND, the Passenger Safety, Cargo Safety and Hull Integrity training requirements of Paragraph 4 of Section A-V/2 of the STCW Code, As Amended 2010."

Entry standards

This course is open to students who have a need for such training as required by the United States Coast Guard and STCW as amended. Each student should be in good physical health and speak and understand English.

Teaching Facility

STAR Center, Dania Beach, Florida

